



May 14, 2010

CARLINVILLE INN

To Whom It May Concern:

Evans Services has just finished a mold remediation project at our property, Best Western Carlinville Inn. As acting supervisor of the project, I can attest to the work ethic of the Evans employees and the quality of their work.

The Evans employees were professional at all times. They arrived on time consistently and worked hard. They set up their containment fields in such a way that the effect on our ongoing business was minimized. They coordinated the project not only with us, but also with the contractors we had lined up to follow them.

As I'm sure all owners of property would agree, undergoing this type of project is very stressful. The Evans team went above and beyond the norm to reduce that stress for us. The two Evans employees I worked most closely with were Rick Hughes and Bob Krell. They consistently kept me informed of their findings and progress. In addition to doing the remediation work for which they were hired, they also made suggestions for us to incorporate in our maintenance plan as preventative measures regarding the mold problem. They even helped train some of our employees as to how and what kind of problems to look for and how to correct them. They were readily available to answer all my questions throughout the entire project and bent over backwards to help in any way possible.

We chose Evans Services for this project because theirs was the lowest of three bids we requested. I would confidently recommend them to anyone because of the high quality of their work, their timeliness, knowledge of the situation and cooperation.

Sincerely,

Ann Grichnik
Administrative Asst.
Best Western Carlinville Inn Div.
DMM Properties of Illinois, Inc.

BANQUET AND MEETING CENTER

1-55 AND ROUTE 108, EXIT 60 CARLINVILLE, ILLINOIS 62626

P.O. BOX 377

217-324-2100 • 1-800-322-7546 (*Reservations Only*)